

## For all new S5 and S6 pupils

Please find below details of results day and certification.

- Results day 8 August
- Priority marking review request submissions 8-18 August
- Clerical check and marking review requests 8-29 August

## Results and certificates to candidates

Candidates will receive their certificates by first class post on **Tuesday 8 August 2017**. Candidates who have signed up to MySQA will also receive an e-mail or text from 8am that day.

Candidates can register for MySQA at [www.mysqa.org.uk](http://www.mysqa.org.uk). To do this, they will need their Scottish Candidate Number and an e-mail address. To receive their results by text or e-mail, candidates must register by 5pm on Tuesday 18 July 2017 and activate their MySQA account by 5pm on Wednesday 19 July 2017.

If you or your candidates have any queries about MySQA, please e-mail [mysqa@mysqa.org.uk](mailto:mysqa@mysqa.org.uk)

In August, the school's first priority will be to manage the priority marking review requests. This will be in support of pupils who have conditional university places dependant on specific results. Any pupil in this situation should meet their Principal Teacher of Guidance on the **afternoon of Monday 14<sup>th</sup> August**.

They will consider where pupil achievement is "***markedly at odds with the totality of assessment evidence gathered during the year, and is out of line with the performance of other candidates with similar profiles.***" Only pupils who fall into that category will be considered for a Post Results Service Request.

Thereafter, Principal Teachers will review all other results in the way outlined above. If you are concerned about any result, please discuss this first with your Principal Teacher of Guidance who will advise appropriately. The publication "Presentation and Assessment Guidelines issued by Dundee City Council" outlines the expectation for Dundee schools' practice ensuring fairness and equity across all presenting centres. All decisions are taken at the rector's discretion.

Further support/advice has been shared by SQA and is outlined below.

## Advice lines and services

The following advice lines will operate to support centres and candidates with their queries around the time of results day.

### Candidate Advice Line

Our Candidate Advice Line will run from Tuesday 8 until Friday 11 August 2017, providing general information to candidates and answering questions about the Scottish Qualifications Certificate. The Candidate Advice Line operators will not have access to candidates' results. Candidates enquiring about their results will be advised to contact their school or college.

The Candidate Advice Line will be open from 8am until 6pm on 8 August, and from 8.30am until 5pm on 9, 10 and 11 August.

Candidates can telephone 0345 279 1000 or complete a Candidate Enquiry Form on our website at [www.sqa.org.uk/candidateenquiryform](http://www.sqa.org.uk/candidateenquiryform)

Candidates should also seek general information from [www.sqa.org.uk](http://www.sqa.org.uk)

### **Exam Results Helpline**

Skills Development Scotland will run an Exam Results Helpline from 8am - 8pm on 8 and 9 August, and from 9am - 5pm on 10 - 16 August, offering candidates impartial careers advice and information. Candidates can telephone 0808 100 8000 or visit [www.myworldofwork.co.uk/examresults](http://www.myworldofwork.co.uk/examresults)